

Welcome to Center City Pediatrics – your "partner in parenting".

As a top-rated National Center for Quality Assurance (NCQA) Patient Centered Medical Home, we strive to be a resource to you, not just in illness, but also in health. We want to help you optimize your child's growth and development, just as we do for our own children. While you provide your children "roots and wings", our team of pediatric providers endeavor to support them as they grow from completely dependent newborns until their time "to fly off."

Whether you choose our Main Line, Fishtown or Center City (South Street) location, we hope that you and your children will look to our "home" as a place of comfort. Our courteous and knowledgeable staff aspire, from first contact, to make every visit to our office warm, welcoming, and informative.

To help get acquainted with our practice, we strongly encourage you to browse our website. There, you can learn about our skilled providers, the services we provide, our focus on care coordination, a variety of parent education classes, news about office logistics and a host of medical resources. You can also create your own Follow My Health account, providing you with 24/7 access to your child's medical records, as well as email access to your providers.

We look forward to getting to know you and your new addition. If not for you, we would not be able to do the job we love!

## **Philosophy:**

Center City Pediatrics aims to be your "Medical Home" for pediatric care. In accordance with our top NCQA Patient Centered Medical Home accreditation, we are patient-focused, evidence based and community oriented. We are constantly working to improve our care, communication with families and patient satisfaction. We are interested not only in treating and preventing illness, but also in enhancing the growth and development of all our children in accordance with the American Academy of Pediatrics' policies.

## Staff at a Glance:

- 9 Doctors and 3 Nurse Practitioners all American Academy of Pediatrics Board Certified, working across 3 convenient locations
- Registered Nurses providing phone-based, consultative triage and in-office teaching
- Specialists offering parent education workshops and hands-on instruction
- A Care Coordinator helping you navigate challenging care systems
- Medical Assistants working side-by-side with the providers, collecting information, carrying out nursing procedures and administering vaccines
- Receptionists helping you make appointments, messaging with the Nurses and welcoming you to the practice
- Billing assistance helping you maximize insurance reimbursement for your care
- Administrative support keeping the whole operation running smoothly



## **Accessibility:**

- 7 day a week availability for sick visits
- Online self-scheduled appointments for certain weekday sick visits
- Well visit availability weekdays and evenings, by appointment
- Support for continuity of care to make appointments for well visits with your preferred provider
- After hours and weekend call service to connect with one of our providers for emergency questions

## **Hours and Locations:**

Center City (South Street) – 1740 South Street, Suite 200 Philadelphia, PA 19146 Phone: 215-735-5600

Monday 8:00am – 7:30pm Tuesday 8:00am – 7:30pm Wednesday 8:00am – 7:30pm Thursday 8:00am – 5:00pm Friday 8:00am – 4:00pm Saturday 8:00am – 12:00pm Sunday CLOSED

Bala Cynwyd – 33 Rock Hill Road, Suite 170 Bala Cynwyd, PA 19004 Phone: 610-257-9000

Monday 8:00am – 5:00pm Tuesday 8:00am – 4:00pm Wednesday 8:00am – 4:00pm Thursday 9:00am – 6:00pm Friday 8:00am – 4:00pm Saturday CLOSED Sunday 9:00am – 11:00am

<u>Fishtown – 2365 E York Street, Philadelphia, PA 19125 Phone: 215-278-2641</u>

Monday 8:00am – 4:00pm Tuesday 8:00am – 4:00pm Wednesday 8:00am – 4:00pm Thursday 8:00am – 7:30pm Friday 8:00am – 4:00pm Saturday/Sunday CLOSED

THREE LOCATIONS. ONE GREAT PLACE FOR KIDS.

1740 South Street • Suite 200 • Philadelphia, PA 19146 • 215.735.5600 33 Rock Hill Road • Suite 170 • Bala Cynwyd, PA 19146 • 610.257.9000 2365 E York Street • Philadelphia, PA 19125 • 215.278.2500 www.centercitypediatrics.com • info@centercitypediatrics.com